

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
AUG 22 1989

ORIGINAL

For Commission Use Only:

Case: 02-6544

FORMAL COMPLAINT

CHIEF CLERK'S OFFICE
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Beverly Bourke
Against (Utility name): Nicor
As to (Reason for complaint) charging me for bills
occurring before I purchased
the house. The bill in question belonged
in Marengo to former owner of house
Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

312 E. Grant Hwy Marengo
60152

The service address that I am complaining about is

312 E. Grant Hwy

My home telephone is

815 568-6748

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at:

815-568-6748

(Full name of utility company)

Nicor Gas

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

"not found in book." (unknown)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1 I am being asked to pay deceased previous owner's bill. This house was in a trust to be paid from the trust. I purchased house Aug 7, 2001. I am being asked to pay bills from Jan 2000 - Aug 2001. This is not my bill. amount \$2929.00

Please clearly state what you want the Commission to do in this case:

drop previous owners bill!
(see attached 2 sheets)

Date: Aug 20, 2002
(Month, day, year)

Complainant's Signature Beverly Bourke

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, BEVERLY BOURKE

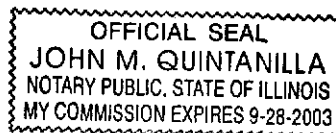
first being duly sworn, say that I have read the above petition and know what it says.

The contents of this petition are true to the best of my knowledge.

(Signature) Beverly Bourke

Subscribed and sworn/affirmed to before me on (month, day, year) August 20, 2002

Notary Public (Name)



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

lcc207/07

① I am not related to Helen Bourke. She was my ex-husband's mother. I had been divorced from Andrew J. Bourke (trustee) for almost 10 years at the time of Mrs. Bourke's death. The Helen M. Bourke Trust is responsible for paying the Nicor bill which accrued prior to my acquiring the property on August 7, 2001.

② I informed Nicor to start billing me as soon as I had closed on the property, on or about Aug 7, 2001. I was informed by an agent of Nicor that I was not responsible for the previous owner's bill, and that a representative would be out shortly to read the meter. My billing would begin Aug 7, 2001.

③ Nicor knows that the bill prior to Aug 7, 2001, is the responsibility of the trust. They refuse to seek remedies against the trust because it is difficult.

④ I cannot be responsible for the previous owner's debts merely because Nicor refuses to seek remedies against the previous owner or because we happen to share a last name in common.

⑤ I want Nicor to bill me starting from the date I purchased the house, Aug 7, 2001. I want any payments made from Aug 7, 2001 to be credited to my share of the bill. I want Nicor to determine what portion of the bill accrued before Aug 7, 2001 and stop billing me for that portion.

⑥

Attached are copies of:

1. closing document of Beverly Bourke dated Aug 7, 2001.
2. death certificate of Helen M. Bourke.